



CREDIT COLLECTIONS BUREAU

Service Advantages for the S.M.A.R.T Choice

- **Client Portal**

- Verify balances and payments
- Report payments
- Print and view agency performance statistics
- Electronic Legal submissions

- **In office Client Service Department**

- You won't get the runaround when calling our office
- We have the experience to quickly resolve any question

- **Dedicated Client Relations Manager**

- To provide regular scheduled updates
- To provide in-house collection seminars
- To assist your accounts receivable staff
- Dedicated to serve your business

- **70+ Full-Time Collection Reps**

- The largest collection staff in the Midwest
- They work a variety of shifts
- Experienced with ongoing training
- SMART collections approach**

- **Attorney on Staff**

- **A specialized attorney that works for CCB only**
- Handling over 700 legal actions per month
- Helpful in securing large balance accounts
- No other clients to sidetrack the legal process
- Ensures FDCPA and HIPAA Compliance

- **Consumer Portal**

- Ability for electronic communications
- Ability to accept payments 24/7

- **Paperless Communications**

- Electronic listings
- Electronic statements
- Client View
- HIPAA Compliant Instant Chat**

- **Proven Results & Competitive Rates**

- CCB has won numerous champion challenges
 - A low rate is worthless without results
 - **Over 35 years of collection experience**
 - State of the art skiptracing tools
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Ask me how CCB can be of service to your business Today!

